



# Operational Excellence Handbook: A Must Have for Those Embarking On a Journey of Transformation and Continuous Improvement

*By Rod Baxter*

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## **Operational Excellence Handbook: A Must Have for Those Embarking On a Journey of Transformation and Continuous Improvement By Rod Baxter**

Operational Excellence Handbook is designed for leaders and practitioners wishing to transform their organizations through strategy and culture, and through the application of operational excellence approaches, methodologies, processes, and tools.

The handbook contains 70 chapters organized in five sections describing strategy, culture, methodologies, project management, and tools that are helpful to create immediate and sustainable value for your organization. As you travel on your value generation journey, you will wish to select the appropriate approach, methodologies, and tools - based on your organization's current situation, future strategies and goals, resource availability and limitations, as well as urgency and schedule needs - that will provide immediate value.

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## **Operational Excellence Handbook: A Must Have for Those Embarking On a Journey of Transformation and Continuous Improvement By Rod Baxter Bibliography**

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### **Editorial Review**

From the Inside Flap

This Operational Excellence Handbook contains 70 chapters organized in five sections describing strategy, culture, methodologies, project management, and tools that are helpful to create immediate and sustainable value for your organization.

To achieve a communications- and team-based culture of continuous improvement, this handbook is appropriate for organizations' leaders and practitioners alike. As you travel on your value generation journey, you will wish to select the appropriate approach, methodologies, and tools - based on your organization's current situation, future strategies and goals, resource availability and limitations, as well as urgency and schedule needs - that will provide immediate value.

This handbook is the culmination of thirty-five years of experience in the practical application of project management, quality management, continuous improvement, transformation, and operational excellence. It is intended to provide you with information to help you determine the appropriate approach, process, methodology, and tools that are right for you and your organization, and how to apply them based on your specific needs.

It's important to note that not all organizations are on the same value generation journey. Likely the starting point and the destination differ by organization. One organization's journey may be focused on full-scale transformation; another organization's continuous improvement efforts may be specific to cost reduction and quality improvement.

Many of the tools and approaches described in this handbook may be used alone or together as an overall approach to your value generation journey. The speed and magnitude of results will vary based on the organization's complexity and commitment to change. Regardless of your value generation journey's path, appropriate attention to commitment, discipline, and rigor must be given to the five key elements of operational excellence.

***Strategic Approach + Cultural Leadership + Methodology + Project Management + Tools = Operational Excellence***

From the Back Cover

You are holding a handbook designed for leaders and practitioners wishing to transform their organizations through strategy and culture, and through the application of operational excellence approaches, methodologies, processes, and tools.

This book will provide you with thought and guidance on:

- Strategic Approaches
- Cultural Leadership
- Practices and Methodologies
- Project Management
- Tool Selection and Use

About the Author

**Rod Baxter**, author of *Operational Excellence Handbook*, *Strategy Driven for Success Handbook*, *Project Management for Success Handbook*, *Problem Solving for Success Handbook*, and *Workshop Facilitation for Success Handbook*, is principal and cofounder of Value Generation Partners, headquartered in Naples, FL. In his thirty-year career, he has led operational excellence and continuous improvement efforts for organizations such as ACI Worldwide, Diebold, The Hoover Company, The Timken Company, GOJO Industries, Florida Gulf Coast University, and Kent State University. Through these experiences, he traveled around the globe, facilitating teams in China, Singapore, UAE, India, Japan, Korea, Mexico, United Kingdom, France, Germany, and Poland. As a Value Generation Partners principal, Rod is the subject matter expert, facilitating its Operational Excellence training, consulting, coaching, and project mentoring.

Rod holds a bachelors of science degree from Kent State University and an MBA from the University of Akron, and has earned the following professional certifications:

**Certifications include:**

- ? Project Management Professional from the Project Management Institute
- ? New Product Development Professional from the Product Development and Management Association
- ? Lean Six Sigma Master Black Belt from the International Society for Six Sigma Professionals
- ? Six Sigma Black Belt from the American Society for Quality
- ? Manager of Operational Excellence from the American Society for Quality

Rod is a distinguished alumni of Kent State University's College of Technology, published guest writer to *Quality Progress* magazine, and has served as a member of the board of examiners for Ohio Award for Excellence and Malcolm Baldrige National Quality Award.

## **Users Review**

**From reader reviews:**

**Harold Froelich:**

The feeling that you get from *Operational Excellence Handbook: A Must Have for Those Embarking On a Journey of Transformation and Continuous Improvement* is a more deep you digging the information that hide within the words the more you get considering reading it. It does not mean that this book is hard to recognise but *Operational Excellence Handbook: A Must Have for Those Embarking On a Journey of Transformation and Continuous Improvement* giving you buzz feeling of reading. The article writer conveys their point in certain way that can be understood by means of anyone who read it because the author of this reserve is well-known enough. This kind of book also makes your current vocabulary increase well. Making it easy to understand then can go with you, both in printed or e-book style are available. We highly recommend you for having this kind of *Operational Excellence Handbook: A Must Have for Those Embarking On a Journey of Transformation and Continuous Improvement* instantly.

**David Henry:**

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#### **Rona Foret:**

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