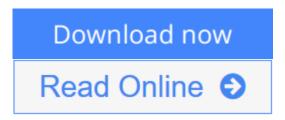


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About the Author

Dianne S. Rankin is an author, a consulting editor, and a developer of instructional materials for textbooks, websites, and ancillaries as well as educational publishers. Dianne has taught at the high school and community college levels and continues to teach computer classes for businesses and organizations. In addition, she has firsthand experience as an administrative assistant.

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