



Municipal Shared Services and Consolidation: A Public Solutions Handbook (The Public Solutions Handbook Series)

From Henderson Alexander

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Municipal Shared Services and Consolidation provides a comprehensive and clear review of the theories and practices of structuring and managing complex local government services. Intended for both students and practitioners, this volume in the Public Solutions Handbook Series addresses concepts and processes of shaping collaborative arrangements in public service with goals of effectiveness and efficiency in mind. The Handbook begins with a review of theories of shared services and consolidation, highlighting conceptual foundations, practical barriers, and cultural considerations related to these efforts. Specific, practical advice follows, highlighting the processes of creating, implementing, and managing shared services and consolidation agreements. Municipal Shared Services and Consolidation is exceptionally well written and is amplified by examples, cases, illustrations, and a comprehensive bibliography.

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Review

"Municipal Shared Services and Consolidation accomplishes the important task of translating insights from academic research into the realities of working government professionals. Municipal leaders of all stripes will get valuable guidance about when to pursue collaborations among governments and how to manage them." -- Matthew Potoski, University of California, Santa Barbara, USA

"This book provides an excellent review of the conceptual issues related to interlocal collaboration and shared service management. It contains critical insights for students, scholars, and practitioners who are interested in local service provision and governance." -- Alfred T. Ho, University of Kansas, USA

About the Author

Alexander C. Henderson is Assistant Professor in the Department of Health Care and Public Administration at the C.W. Post Campus of Long Island University, USA. His current research examines administrative discretion and influence among street-level bureaucrats in emergency medical services organizations. Before beginning his doctoral studies, Alex served as a chief administrative officer, operational officer, director, and volunteer with several emergency services organizations in suburban Philadelphia.

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